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PATENT
8009-1009

IN THE U.S. PATENT AND TRADEMARK OFFICE

In re application of

Shinichi UKON Conf. 3288

Application No. 09/690,727 Group 2642

Filed October 18, 2000 Examiner Bing Q. Bui

AUTOMATIC CALL DISTRIBUTION
SYSTEM AND METHOD

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In compliance with Rules 1.97 and 1.98, and in fulfillment of the duty of disclosure under Rule 1.56, the accompanying document, a copy of which is attached to this statement, is made of record on the enclosed Form PTO-1449.

A concise explanation of the relevance of this item is that this reference was cited by the Canadian Patent Office in the corresponding Canadian Application Serial No. 2,323,656.

Please charge the petition fee of \$180 required by 37 CFR 1.17(p) to Deposit Account No. 25-0120.

Respectfully submitted,

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RJP/lk
August 3, 2004

AUG 03 2004

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

* Abstract provided for the Examiner's convenience